

VistaView Installation Checklist

- Check that the mesh is running in the correct slot coming out of the housing
- Check the track guides are secured and in alignment
- Check the tracks are fastened in place
- Check the tracks are LEVEL and SQUARE to the floor and housing
- Check the Housing(s) are PLUMB (front to back, left to right)
- Is the DIAGONAL corner to corner measurement the same
- If you hear a ripping sound when operating, it likely means the track, track guides and housing are not in alignment – it is typically the zipper running against metal.
- Solutions:
 - Ensure track guides and housing cap nubs are screwed together snugly.
 - Ensure the track guides are attached to the ends of tracks in the first place.
- Take pictures, particularly where the problem is, and where the mesh comes out of the housing
- Do not remove from the site if possible
- Contact us before leaving the site via phone, and ideally to do a video call so we can see the installation
- Check the pull bar has vertical play in it across the opening (1/8" - 1/4")
- **Only use dry silicone to lubricate – nothing else!**

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Solutions:

- Ensure track guides and housing cap nubs are screwed together snugly.
- Ensure the *track guides* are attached to the ends of the tracks in the first place.
- Remove track guide and ensure track zipper entry is counter-sunk and burr-free.